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Council of Long Island

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Nassau County Collaborative Community Health Needs Assessment

September 9, 2014

What is DSRIP?

- The DSRIP program will promote community-level collaborations and focus on system reform
 - Goal: Achieve statewide a 25 percent reduction in avoidable hospital use, including emergency department, readmissions and admissions for avoidable conditions, over five years.
- Large public hospital systems and safety net providers will collaborate with community providers, organizations and physicians to implement innovative projects
 - Focus on system transformation, clinical improvement, and population health improvement.
- DSRIP creates a new provider entity, a Performing Provider System (PPS)

What is DSRIP?

- Menu of pre-approved project options (to be described later)
- Applications to be reviewed by panel of experts
- Deadline is December 16
- PPS selects projects from DoH and CMS pre-approved menu

Goals of DSRIP

- Statewide performance must be demonstrated to CMS and funding will be reduced across the board if outcomes are not reached so state goal/metric
- PPSs are encouraged to move toward value-based payments models, away from fee-for-service payment
- Intent is to promote permanent transformation of delivery system

Goals of DSRIP

- The goal of DSRIP is not to identify issues to be addressed within the context of the current health system.
- The goal of DSRIP is to transform the health care system by developing primary, preventive and other community based care for Medicaid members to the level of efficiency that it results in a 25% reduction in avoidable hospital use.

Source: DoH Webinar: DSRIP Population Health Assessment: Transforming the Health Care System, August 2014

DSRIP Timeline

- September 22 - Draft DSRIP Project Plan application released
- November 14 - Final DSRIP Project Plan application released
- December 16 - DSRIP Project Plan application due
- Early March 2015 - DSRIP Project Plan awards made
- April 1, 2015 – DSRIP Year 1 Begins

Community Needs Assessment

- Demographics and Health Status
- Health Care Delivery System
 - Hospitals, ambulatory surgery, urgent care centers, health homes, FQHCs, behavioral health, rehab, LTC, managed care plans
- Community Based Resources
 - Housing, food, health and welfare, education, services for I/DD
- Unique Community Characteristics and Challenges

Community Needs Assessment: Understanding the Current System

Identify health and community resources that are available within the county

- Health Care: all medical and behavioral health providers, including county department of health, OASAS and OMH clinics.
- Community resources: housing, food resources, advocates, peer organizations, etc.
- How are these resources currently connected? How could they be connected for ideal and efficient function?

Community Needs Assessment

PPSs will be required to:

- identify the strengths and weaknesses of the current health care delivery system and how those factors contribute to avoidable hospital use.
- articulate a future state for the delivery system that uses resources more effectively to respond to community need, and that supports reductions in avoidable hospital use.

Community Needs Assessment

- Health-related resources, including CBOs, will need to be assessed
- Gaps in health sustaining services must be identified, with a plan for how available resources might be reallocated or developed to address missing resources
- Redundancies must be identified, with a plan for how these resources might be reassigned/redesigned

Community Needs Assessment: What Drives Avoidable Hospital Use?

- What health conditions, particularly chronic health conditions, are getting insufficient primary, preventive and community-based care?
- What social conditions affect Medicaid beneficiaries' compliance with physical and/or behavioral health treatment?
- Where are the disconnects and resource gaps that affect continuity of care and better population health?

Community Needs Assessment: Putting it All Together

- The CNA should define:
 - the community health care system and how it functions;
 - key populations driving avoidable hospital use;
 - factors driving avoidable hospital use.
- PPS projects should be chosen based on their ability to influence these community-specific factors

Community Health Assessment Survey

- 1) What is your zip code?
- 2) What is your age?
- 3) What gender do you identify with?
- 4) Were you born in the United States?

Community Health Assessment Survey (cont'd)

- 5) If you were not born in the US, in which country were you born?
- 6) In what language do you prefer to speak about your health care?
- 7) What is your ethnicity?
- 8) Are you Latino/Hispanic?
- 9) What is your highest level of education?

Community Health Assessment Survey (cont'd)

- 10) How many people are in your household?
- 11) What type of health insurance do you and those living in your household have?
- 12) Who in your household makes health care decisions for you and your household?
- 13) In the past year, if you or members of your household went to a health care provider, what was the reason?

Community Health Assessment Survey (cont'd)

- 14) In the past year, have you or members of your household been to an Emergency Department?
- 15) If you or members of your household went to the Emergency Department, what was the reason that you or members of your household went to the Emergency Department?

Community Health Assessment Survey (cont'd)

- 16) Do you or members of your household have any of the following health conditions?
- 17) Which of the following conditions do you or your household members get health care treatment for?
- 18) If you and members of your household get treatment for these conditions, where do you/they go?

Community Health Assessment Survey (cont'd)

- 19) Do you know what to do for you or members of your household if a health condition gets worse?
- 20) If you don't know what to do when your or a member of your households condition is getting worse, is there someone at your doctor's office you would call to help you?
- 21) Are you and members of your household satisfied or dissatisfied with your health care?

Community Health Assessment Survey (cont'd)

- 22) In the past year, did you or any member of your household have difficulty getting access to any of the following health care providers?
- 23) Did any of the reasons below prevent you or a member of your household from getting care from a healthcare provider?
- 24) If you or a member of your household does not have health insurance, do you know about a health care provider that will offer a reduced rate and/or payment schedule?

Community Health Assessment Survey (cont'd)

25) In the past year, have you or a member of your household been able to get all of your prescriptions filled?

26) If no, why not?

Stakeholder Forums

- To be held from September 15-30
- As part of the Nassau Community Collaborative Health Needs Assessment, HMA proposes to conduct a series of stakeholder forum designed to assess how the health care delivery system is working; what are the strengths and weaknesses of the current delivery system; factors contributing to avoidable hospital use; gaps in the social service system that might improve coordination of care; how the county might do a better job at linking county residents with appropriate health care services; and what changes in delivery system would help ensure success with DSRIP projects.

Next Steps

- Deadline for dropping off hard copy paper surveys is **Monday, September 22, 2014**
- Deadline for electronic submissions is **Wednesday, September 24, 2014**
- Stakeholder forums by September 30th
- Data analysis during 1st week of October to present finalized CNA by mid-October (date subject to change)